

# Pricing Information

October 2020



# Funeral Prices

**Typically, funeral costs will include six elements:**

## 1) Our professional service fees

We will meet with you and your family to discuss the funeral arrangements, as well as providing guidance and advice on all the practical and legal documentation required like registering the death. We will organise the service, funeral and the wake. That includes the crematorium, cemetery or church, reception venues as appropriate, liaising with your chosen minister or celebrant and any additional products and services required. Our Funeral Director and branch team are available to provide help and guidance at all times.

## 2) Transfer & Care of the deceased

When bringing your loved one into our care, we provide a professional, trained team with a private ambulance or other suitable vehicle. We will tend to the preparation and care of the deceased, including dressing in a suitable gown or their own clothes. You will also have use of our chapel of rest for visiting your loved one if you wish.

## 3) Ceremonial Vehicle(s) and Staff for the day of the Funeral

Provision of a modern motor hearse to convey the deceased to the place of service and then to the crematorium or cemetery and a chauffeured limousine for 6 passengers (if applicable). Providing a Funeral Director and all the necessary staff, dressed in the appropriate livery, to conduct the funeral. (Alternative ceremonial vehicle types may be available at an additional cost).

| Funeral Package Options   |   |   |  |   |   |
|---|---|---|--|---|---|
|   | Horse-Drawn   | Eco-Coffin  | Personalised   | Solid Wood  | Traditional   |
|   |  |  |  |  |  |
|   | Westminster solid wood coffin (oak or mahogany)                                     | English Willow eco-coffin (personalised options)                                    | Reflections personalised picture coffin  | Surrey solid wood coffin (oak or mahogany)  | Worcester wood-veneer coffin (oak or mahogany)  |
| <b>Professional Services</b>  | £1,880  | £1,880  | £1,880   | £1,880  | £1,880  |
| <b>Transfer &amp; Care of the Deceased</b>                                      | £550  | £550  | £550   | £550  | £550  |
| <b>Ceremonial Vehicles &amp; Staff including Motor Hearse and one limousine</b> | £2,045 incl. Horse-Drawn Hearse and pair (2) black horses                           | £995  | £995   | £995  | £995  |
| <b>Cortège and Route</b>  | Any route - multiple venues   | Any route - multiple venues   | Any route - multiple venues  | Any route - multiple venues   | Any route - multiple venues   |
| <b>Time &amp; Day Service Availability</b>                                      | Mon-Sun   | Mon-Sun   | Mon-Fri (Sat, Sun, Bank Hol additional charge)                                       | Mon-Fri (Sat, Sun, Bank Hol additional charge)  | Mon-Fri (Sat, Sun, Bank Hol additional charge)  |
| <b>Embalming</b>  | £120  | £120  | £120   | £120  | £120  |
| <b>Additional limousine(s)</b>  | 1 additional limousine incl. £200   | not included but can be added   | not included but can be added  | not included but can be added   | not included but can be added   |
| <b>Coffin</b>   | £680  | £925  | £700   | £650  | £380  |
| <b>Discount</b>   | -£150   | -£125   | -£100  | -£75  | -£50  |
| <b>Grand Total</b>  | <b>£5,325</b>   | <b>£4,345</b>   | <b>£4,145</b>  | <b>£4,120</b>   | <b>£3,875</b>   |

**All prices shown exclude third-party fees and disbursements paid on your behalf.**

**Funeral Package Options** - Additional services may be added to any of the other funeral package options and will be charged at the standard fees. Please note there is no reduction to the funeral package price for services included but which are either not required or not used. The discount is only applicable as part of the funeral package option.



# Funeral Prices

**Typically, funeral costs will include six elements. Cont'd:**

#### 4) A coffin

We have a wide choice of veneer and solid wood coffins in a range of finishes, as well as natural, eco-friendly and personalised coffins and caskets to choose from.

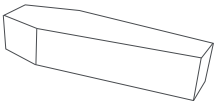



#### 5) Any additional products and services chosen by you

These include for example, extra limousines, specialist hearse, reception of coffin into church or home, flowers, orders of service booklet etc.

#### 6) Disbursements and third party fees

Disbursements are payments made to third parties on your behalf. These may include, for example, crematorium or cemetery fees, minister or celebrant fees, doctors' fees for cremation. For any other additional expenses, products and services these costs will be detailed on our estimate form.

***Our experienced team will be here to listen and guide you through the arrangement process and help you to make the right choices for your loved one.***

|  | Fully Flexible  | Restricted Options  |   |   |
|--|---|---|---|---|
|  | Bespoke   | Simple  | Basic   | Unattended Direct Cremation   |
|  |  |  |  |  |
|  | Your choice of coffin or casket   | Simple foil-veneer coffin   | Basic cardboard coffin  | Basic cardboard coffin  |
| Professional Service Fee   | £1,880  | included in total   | included in total   | included in total   |
| Transfer & Care of the Deceased                                      | £550  | included in total   | included in total   | included in total   |
| Ceremonial Vehicles & Staff including Motor Hearse and one limousine | £995  | Hearse and Staff included in total (Limousines not available)                       | Hearse and staff included in total (limousines not available)                         | Not Available. Non-ceremonial vehicle and staff only                                  |
| Cortège and Route  | Any route - multiple venues   | Any route to crematorium / cemetery   | Direct to crematorium   | Direct to crematorium   |
| Time & Day Service Availability                                      | Mon-Fri (Sat, Sun, Bank Holidays additional charge)                                 | Tues / Wed / Thurs only and before 10am or after 3pm                                | No client choice  | No client choice  |
| Embalming  | £120  | not included but can be added   | not included but can be added   | Not Available   |
| Additional limousine(s)  | not included but can be added   | Not Available   | Not Available   | Not Available   |
| Coffin   | from £275   | included in total   | included in total   | included in total   |
| Discount   | n/a   | n/a   | n/a   | n/a   |
| Grand Total  | from £3,820   | £3,200  | £2,650  | £1,500  |

**All prices shown exclude third-party fees and disbursements paid on your behalf.**

**Bespoke Funeral** - This is a fully flexible funeral, additional services may be added and will be charged at the standard fees shown. If a chauffeured limousine is not required there will be a reduction of £200. If embalming is not required the fee of £120 will not be charged.

**Simple and Basic Funeral Restricted Options** - These services have restricted and limited professional services. Additional restrictions apply including a limited or no choice of the day, date and time of the funeral and no additional products or services may be added except embalming. Embalming can be added for the fee of £120.

**Unattended Direct Cremation** - This service includes arrangements in person at the branch, bringing the deceased into our care with a planned collection from a hospital within 25 miles, in office hours. The deceased will be transferred directly to a local crematorium at a day and time of our choice in a non-ceremonial vehicle, and with no mourners in attendance. This also includes a cardboard coffin and basic preparation of the deceased who will be dressed in a white gown. Additional services can not be added to the Unattended Direct Cremation.





# Coffins & Caskets

## Heartwood Traditional Coffins



## Reflections Personalised Coffins



## Country Range Coffins



\*Limited sizes available

*Please ask to see a brochure for detailed descriptions and additional images of our extensive range of coffins and caskets.*



# Additional Services & Payment Information

## Additional Service Price List

|  |                               |
|--|-------------------------------|
| Embalming (optional)   | £120                          |
| Limousine(s) – each  | £200                          |
| Floral Hearse  | £325                          |
| Motorcycle Hearse  | prices available upon request |
| Vintage Lorry/Other specialist motor vehicles (of different colour, make, model)                               | prices available upon request |
| Horse-drawn Black Hearse with Pair (2) of black horses   | £1,050                        |
| Horse-drawn White Hearse with Pair (2) of white/grey horses  | £1,350                        |
| Horse-drawn Black Hearse with Team (4) of black horses   | £1,650                        |
| Horse-drawn White Hearse with Team (4) of white/grey horses  | £1,950                        |
| Dove Release – Single dove (each additional dove £25 per dove)   | £175                          |
| Reception of coffin into Church/Home (during office hours)   | £185                          |
| Reception of coffin into Church/Home (outside office hours)  | £300                          |
| Evening Prayer/Church Service and Evening Wake-Keepings (wait and return as applicable)                        | £600                          |
| Additional time on Funerals – cost per half hour per vehicle (for funerals over 3 hours)                       | £60                           |
| Additional Mileage for funeral vehicles and/or bringing the deceased into our care (per mile over 25 miles)    | £2                            |
| Saturday, Sunday or Bank Holiday Funeral (additional charge – excl. third party fees)                          | £500                          |
| Bringing the Deceased into our care outside of normal working hours (only applicable on certain funeral types) | £95                           |
| Additional Pall Bearers (additional charge per 2 bearers)  | £80                           |
| Funeral Director with limousine to attend burial of ashes, after a funeral                                     | £320                          |
| Funeral Director to attend burial of ashes, after a funeral  | £165                          |
| Funeral Director to prepare grave (where available) and to attend burial of ashes, after a funeral             | £190                          |

*We also have an extensive range of order of service booklets, funeral stationery, flowers, ashes caskets, urns and keepsakes, ask for a brochure or visit our website. If you have any other requests or special requirements for personalisation, please speak to one of our experienced funeral arrangers and we will do our best to fulfill your wishes.*

## Disbursements

Disbursements are payments made to third parties made on your behalf. (These may include, for example, crematorium or cemetery fees, officiant or minister fees, doctors' fees for cremation, etc). We will quote for these costs and they will be shown on our estimate.

## Payment of Funeral Account

We request, in advance of the funeral taking place, full payment of Disbursements & Other Services, plus 50% of the total cost of the Funeral Directors Services. Your funeral arranger will advise you of the amount required in advance of the funeral. You may, should you wish, choose to pay the full funeral account in advance.

**Please Note:** Payment is due within 21 days of the date of invoice. If the account remains unpaid after this date, we reserve the right to charge a fee in order to cover our administration costs for the recovery of any debt. Interest may also be charged to your account on any remaining balance.

Please be aware there is no need to wait for probate. If sufficient funds are available, settlement can usually be made directly from the deceased's bank account without having to wait for probate to be completed. Please inform us if you intend to claim assistance for funeral expenses from the Social Fund (DWP). These payments are a contribution towards costs and will not cover the entire cost of the funeral so there will be a balance to be paid by you. The rules for eligibility are complex and we suggest that you speak with your Funeral Arranger or your local Department for Work and Pensions (DWP office for advice. In the event of an unsuccessful claim, payment of the full amount of the funeral account will be your responsibility.

We accept payment by most major Debit or Credit Cards\*, Online Bank Transfer, BACS, Cash or Cheque. Please ask your funeral arranger for details.

\*excluding American Express and Diners Club International.



# Coffins & Caskets Price List

## HEARTWOOD - Traditional Wooden Coffins

| Solid Wooden Coffins                        |        |
|---|--------|
| Westminster - Solid Oak                     | £680   |
| Westminster - Solid Mahogany                | £680   |
| Surrey - Solid Oak                          | £650   |
| Surrey - Solid Mahogany                     | £650   |
| Selby - Solid Oak                           | £600   |
| Selby - Solid Sapele                        | £600   |
| Windsor - Classic Oak                       | £550   |
| Windsor - Classic Mahogany                  | £550   |
| Veneer Wooden Coffins                       |        |
| Worcester - Oak Veneer                      | £380   |
| Worcester - Mahogany Veneer                 | £380   |
| Rochester - Oak Veneer                      | £350   |
| York - Oak Effect Foil Veneer               | £275   |
| Painted Wooden Coffins                      |        |
| Oxford - White                              | £450   |
| Oxford - Contemporary Coloured Coffins      | £500   |
| English Wooden Caskets                      |        |
| Buckingham - Solid Mahogany                 | £1,800 |
| Canterbury - Solid Oak                      | £1,750 |
| Temporary Wooden Crosses and Grave Markers  |        |
| Large Grave Cross - Oak or Mahogany (4' 6") | £110   |
| Small Grave Cross - Oak or Mahogany (3' 6") | £80    |
| Temporary Grave Marker - Oak or Mahogany    | £90    |
| Small Grave Marker - Oak or Mahogany        | £70    |
| European Wooden Coffins                     |        |
| Royal - Solid White Walnut *                | £2,500 |
| Equinox - Solid Ebiara Hardwood *           | £2,000 |
| Imperial - Solid Larch Hardwood *           | £1,300 |
| Requiem Religious Wooden Coffins            |        |
| Vatican "Last Supper" - Solid Wood *        | £1,300 |
| Turin "Last Supper" - Oak Veneer            | £650   |
| Trinity Head of Mary - Solid Oak *          | £1,650 |
| Trinity Head of Christ - Solid Oak *        | £1,650 |

## COUNTRY RANGE - Coffins & Caskets

| English Willow - Personalised Wicker Coffins | £925 |
|--|------|
| Daisy Premium Woven Coffins                  |      |
| Banana Leaf - Coffin Shape *                 | £800 |
| Banana Leaf - Casket Shape *                 | £800 |
| Water Hyacinth - Coffin *                    | £775 |
| Water Hyacinth - Half Round Square Casket *  | £775 |
| Premium Wicker Coffin - Golden or Grey *     | £750 |
| Premium Bamboo Coffin *                      | £550 |
| Natural Legacy Woollen Coffins               |      |
| Swaledale Coffin - Natural or Limestone *    | £800 |
| Oasis Coffins                                |      |
| Natural Seagrass Coffin *                    | £700 |
| Traditional Woodland Coffins                 |      |
| Brighton - Solid Pine                        | £650 |
| Woodland Whitby - Oak-style Veneer           | £500 |
| Cardboard Coffin *                           | £400 |
| Woodland Memorial Pack                       | £80  |

## REFLECTIONS - Personalised Picture Coffins

|                                       |      |
|---------------------------------------|------|
| Reflections Coffin                    | £700 |
| Pathway Coffin                        | £900 |
| Printed Interiors (additional charge) | £200 |
| Reflections Casket                    | £700 |

## GUARDIAN - American-Style Caskets

| American-Style Wood Caskets                  |        |
|--|--------|
| Senate - Solid Mahogany *                    | £4,100 |
| Viscount - Solid Mahogany *                  | £4,000 |
| Sandringham - Solid Cherry Wood *            | £3,600 |
| Winston - Cherry Wood Veneer *               | £2,900 |
| Belgrave - Burl Wood Veneer *                | £2,800 |
| Ambassador Cherry - Solid Cherry Wood *      | £2,750 |
| Tribute Hardwood - Solid Hardwood *          | £2,500 |
| Essence - Solid Alder Wood *                 | £2,400 |
| Harvest Oak - Solid Oak *                    | £2,300 |
| Passion of Christ (Wood) - Solid Paulownia * | £2,200 |
| Heritage - Solid Paulownia *                 | £2,100 |
| Heritage Plus - Solid Paulownia *            | £2,300 |
| Madison - Solid Paulownia *                  | £2,000 |
| Proventus Paulownia - Solid Paulownia *      | £1,950 |
| Stewart - Solid Paulownia *                  | £1,900 |
| Eurocraft - Solid Paulownia *                | £1,850 |
| Virginia - Solid Paulownia *                 | £1,800 |
| Wellington - Solid Paulownia *               | £1,700 |
| American-Style Metal Caskets                 |        |
| Classic Copper - Solid Copper *              | £5,500 |
| Paragon Gold - Solid Bronze *                | £5,300 |
| Blue Rise - Stainless Steel *                | £2,800 |
| Passion of Christ (Metal) - 18 gauge Steel * | £2,400 |
| Coral Jewel - 18 gauge Steel *               | £2,200 |
| Indigo - 18 gauge Steel *                    | £2,100 |
| Churchill - 18 gauge Steel *                 | £2,000 |
| Stella Quartz - 18 gauge Steel *             | £1,900 |
| Devotion - 18 gauge Steel *                  | £1,800 |
| Nightfall Silver - 18 gauge Steel *          | £1,750 |
| Sunstone - 18 gauge Steel *                  | £1,700 |
| Topaz - 18 gauge Steel *                     | £1,650 |
| Dynasty - 18 gauge Steel *                   | £1,600 |
| Eternal Rose - 18 gauge Steel *              | £1,550 |
| Mercedes - 18 gauge Steel *                  | £1,500 |
| Apollo Silver - 18 gauge Steel *             | £1,400 |
| Apollo White - 18 gauge Steel *              | £1,400 |
| Neptune Orchid - 20 gauge Steel *            | £1,300 |
| Neptune Blue - 20 gauge Steel *              | £1,300 |
| Neptune White - 20 gauge Steel *             | £1,300 |
| Neptune Silver - 20 gauge Steel *            | £1,300 |

\*Limited sizes available

